

**Cooling Tower Manufacturer Engineering and Design Water Pumps Heat Exchangers Heaters** 

April 10th, 2025

Dear Valued Customer,

On behalf of those of us at Cooling Tower Systems, Inc., I would like to thank you for your continued business. We are humbled to be an industry leader and we will continue to work diligently to provide you with the highest quality products and the efficient service that you have come to expect from us.

As you may be aware, costs are on the rise. Here at CTS, we have experienced increased costs of manufacturing supplies, import duties and freight, amongst others. Through a series of investments in production efficiencies and cost down measures, we have been able to shield you from these increases. However, at this point, we can no longer absorb the costs and are forced to pass along a modest increase.

Effective June 1st 2025, CTS will be implementing a list price increase for cooling tower sets, replacement parts, and accessories. These changes will be posted to our website and will also be available for download. Any job previously quoted, up to sixty days, before June 1st 2025, will be honored at the quoted price.

Please know that we will continue to work to ensure you are competitive within your given sales markets. Should you have any questions, please contact your inside sales representative or sales manager.

Sincerely,

Joe Coates

President + Owner

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